

**PRESTIGE HOME CARE AGENCY, LLC**

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**Post Training Test: Annual In-Service Training**

**Instructions:** Please answer the following questions based on the content covered during the Annual In-Service Training. Choose the best answer for each question.

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**1. It is everyone's business to stop adult abuse, neglect, and exploitation?**

- a. True
- b. False

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**2. Why are frail elderly people more likely to be abused?**

- a. They are not able to defend themselves
- b. They are unable to report the abuse
- c. They are weak and dependent
- d. All the above

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**3. A critical incidents is not reportable?**

- a. True
- b. False

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**4. Who is considered a mandatory reporter in our agency?**

- a. Direct care worker
- b. Owner
- c. Receptionist
- d. All of us

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**5. Any complaint filed by the participant will be investigated and resolved within 48 to 72 hours?**

- a. True
  - b. False
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**6. Critical incidents are not complaints, program fraud or financial abuse.**

- a. True
  - b. False
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**7. If you notice anything out of the ordinary with the participant, you should let your supervisor know?**

- a. True
  - b. False
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**8. You are visiting a participant's home and participant states, "I have to tell you something, but you have to promise me not to tell anyone?" how should you respond?**

- a. Go ahead I promise I never tell anyone
  - b. You probably should not tell me then
  - c. What is it
  - d. If it may harm, you or others I may have to share it with my supervisor.
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**9. What does HIPAA stand for, and what is its primary purpose?**

- a. Health Information Protection and Assurance – Protecting medical superheroes
  - b. Health Insurance Portability and Accountability Act – Keeping health information confidential and secure
  - c. Health Insights for Patient Assistance and Awareness – Sharing medical information widely
  - d. Health Industry Practice and Accreditation Act – Approving medical practices
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**10. What is the caregiver's role when it comes to Child Abuse?**

- a. Ignore any signs of abuse
  - b. Report any suspicion of child abuse
  - c. Only intervene if the child is a family member
  - d. Keep suspicions to oneself to avoid trouble
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**11. What does Emergency Preparedness involve for a caregiver?**

- a. Knowing the latest gossip
- b. Being ready for unexpected situations like fires or floods
- c. Avoiding any situation that feels risky
- d. Only preparing for emergencies during working hours

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**12. Which of the following is considered financial abuse**

- a. Billing the person for medications or care that they did not receive
- b. Not allowing the person to use their own money or property
- c. Both A and B
- d. None of the above

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**13. A partial bath means?**

- a. Bathing only certain part of the body
- b. Bathing without soap
- c. Bathing once a week

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**14. The client has been advised of their rights on admission to the agency. I did not need to worry about clients rights on my visits.**

- a. True
- b. False

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**15. Among other things, the health insurance probability and accountability act HIPAA contained provision to extend the availability of healthcare insurance coverage**

- a. True
- b. False

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**16. The minimum necessary rule means that the necessary information should be shared even if the client has given authorization**

- a. True
- b. False

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**17. Microbes come in many forms and may be found in:**

- a. Blood
  - b. Saliva
  - c. Feces
  - d. All the above
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**18. Tuberculosis (TB) is caused by a virus?**

- a. True
  - b. False
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**19. When providing Personal Care, what is the caregiver's responsibility regarding the patient's preferences?**

- a. Ignore patient preferences for efficiency
  - b. Follow patient preferences to make tasks comfortable for them
  - c. Disregard personal preferences as they are not important
  - d. Only consider preferences if mentioned by family members
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**20. Examples of home hazards may include**

- a. Spacious rooms
- b. Overhead lighting
- c. Uncleaned, unkempt surroundings
- d. Too many pictures on the walls

**Annual In-Service Topics:**

1. Client-Centered Care
2. Reporting, Recognition and Prevention of Abuse, Neglect and Exploitation (Children and Adults).
3. Reporting Critical Incidents
4. Consumer Complaint Resolution.
5. DHS-related Policies and Procedures.
6. Quality Management Plan.
7. Preventing Fraud and Financial Abuse of the Consumer.
8. Confidentiality/HIPPA.
9. Cultural Competency
10. Infection Control and Standard Precautions.
11. Documentation and Observation Skills.
12. Body Mechanics.
13. Safety Program.
14. Personal Care: Hair, Skin, Mouth and Nail Care, Bathing, Shaving and Dressing, Toiling.
15. Safe Ambulation and Transferring.
16. Consumer Control and the Independent Living Philosophy.
17. Meal Preparation and feeding.
18. Home Management/Care of the Consumer's Environment.
19. Recognizing and Addressing Changes in the Consumer.
20. Dealing with Difficult Behaviors.
21. Handling of Emergencies.